



Quality Management Policy Statement

Policy Statement - Ethical and Responsible Operations

This policy statement outlines Concept Commissioning's commitment to conducting its operations in an ethical, responsible, and efficient manner consistently.

Adherence to Regulations

Concept Commissioning will adhere to all relevant laws, with a specific focus on the state laws of Victoria and Australian federal legislation. We will also comply with the regulations set forth by any pertinent governing bodies.

Health and Safety

Concept Commissioning is dedicated to providing a secure working environment for our staff. We also ensure that candidates placed in roles at client locations enjoy a safe working environment.

Continuous Enhancement

Concept Commissioning fosters a culture of continuous improvement. Our staff are encouraged to explore innovative methods to enhance client outcomes and value.

Diversity and Inclusion

We affirm the right of our employees to work without encountering bullying or discrimination based on factors such as ethnicity, gender, disability, religion, or sexuality.

Data Privacy

Concept Commissioning treats the data of clients, suppliers, staff, and candidates as confidential and will not disclose it without the owner's consent. For more information regarding data privacy, please refer to the IT Policy Statement.

Complaints and Feedback

We welcome complaints through various channels, including phone, letters, email, or direct messages via our LinkedIn account. All complaints are taken seriously and handled promptly, confidentially, and with courtesy, respect, and fairness.

Please find our contact details for providing feedback on the website.

Ian Quaye | CPEng | MIEAust | NER | RPEQ | GSAP

A handwritten signature in blue ink, appearing to read "Ian Quaye".

Managing Director | Concept Commissioning

2023